

Our Guiding Principles

Together, we will:

1. **Be guided by the voices of people.** Patients, clients, families and caregivers are partners in co-designing their health care system. System design will be inclusive and respectful, to best meet the needs of the diverse populations that we serve. This will include those that have distinct health service needs such as our Francophone and Indigenous populations. We acknowledge and respect the Indigenous Peoples health care system and will incorporate the suggestions made by engagement.
2. **Be future focused,** considering children and youth, while planning for a sustainable health care system that meets the needs of patients and providers today and into the future.
3. **Value and invest in prevention** – including early intervention; promoting protective factors and reducing risk factors; and supporting healthy behaviors. We will focus on wellness, supporting people in their homes, wherever they may be.
4. **Be grounded in the Social Determinants of Health** – a health equity framework will be created and used to drive our work forward.
5. **Pay special attention to the most vulnerable and marginalized in our communities.** Our goals will include keeping people out of hospitals and institutions, healthy, living meaningful and independent lives in their communities whenever possible and creating a system where there are no “unattached” patients.
6. **Leverage the power of partnerships** – partners will include traditional, nontraditional and community stakeholders.
7. **Focus on improving care experiences and health outcomes** guided by the Quadruple Aim. Representatives of the FLA-OHT are system thinkers, network builders, not sectoral representatives, focused on transparency, building trust and innovation. We will be accountable for outcomes that have a meaningful impact in the lives of the people we serve.
8. **Embrace digital innovation** – Maximizing digital health opportunities and technical solutions.
9. **Be evidence based** – Building on existing approaches that are evidence based, while looking for evidence about possible new approaches. We will push for more and better data to understand existing problems and their causes and to monitor the implementation of new approaches.
10. **Be supported by good governance** - good governance that is effective and efficient will be developed over time, building relationships and trust through collaboration.